A total of 29 freelance technical/marcom writers and documentation managers participated in the survey this quarter. The report is based or on input from 25 of these. The other 4 participants reported no billable hours as freelance writers during the entire quarter. All rates are those actually charged, not asking rates.

IMPORTANT: This quarter the difference between the Average by Hours and Average by Writer is significant because only 15 writers reported 100 or more billable hours/month (up from last quarter, but still low), while 10 reported un er 100 hours of billable hours/month 98 of these reported less than 50 hours/month) an none of these were employees who do a freelance work on the side. At the moment I do not know how to define Percentiles by Hours, but I will try to put out an updated report with these statistics later.

#### **How Rates Were Calculated**

The way rates are calculated affects the outcome.

Average by Writer and percentile rates are calculated in units of rate per writer with no weight given to the number of hours each writer works

In other words Avg = (RateForA + RateForB) / NumberOfWriters

For example, if writer A works 200 hours/mo and charges 100 NIS/hour, while writer B works 100 hours/mo and charges 200/hr the average is calculated as follows:

Avg = (100 + 200) / 2 = 150.

Average by Hours is a weighted average that places more weight on rates for writers who have more billable hours.

In other words Avg = Total Amount Billed / Total Hours

An additional set of average salaries was calculated (with no breakdowns) based on the total amount billed divided by the total number of This rate was calculated for the Direct and Subcontracting Rates only.

For example, if writer A works 200 hours/mo and charges 100 NIS/hour, while writer B works 100 hours/mo and charges 200 NIS/hour the average is calculated as follows:

Avg = (20,000 + 20,000) / 300 = 133.33.

#### **Direct Rate vs. Market Rate**

Direct rates, subcontractor rates and rates paid by the client for subcontract work are all maintained and calculated separately. Only the relevant number of hours are included in Average by Hour calculations for writers who work both directly and as subcontractors.

Direct Rate = the rate charged by contractors who work directly with the client and does not include data from subcontractors.

Market Rate = the rate charged the client. This includes data from subcontractors who know what rate the client was charged, and does include data from subcontractors who do not know what rate was charged.

When calculating Average by Hour calculations for Market Rates, the Direct Rate is calculated for the number of Direct Hours and the Rate Paid by Clients is calculated for the number of subcontracting hours reported.

In other words Market Rate = (DirectRate \* %Direct) = (ClientPaidRate \* (1-%Direct))

Subcontracting hours for freelancers who do not know what rate the client paid are not in luded in the Market Rate calculations.

**Subcontractor Rate** = the rate received by the sub contractor.

Writer Received Rate = the weighted average rate received by the writer from direct clients and from main contractors (for Subcontract w This calculation is only used in the breakdown by membership in a professional organization.

In other words Writer Received Rate = (DirectRate \* %Direct) = (SubRate \* (1-%Direct))

#### **Exchange Rates**

Most technical writing rates have been set in \$USD for years. The dramatic drop in the exchange rate at the start of April 2007 has changed this. The table below illustrates this trend.

| Quarter | % Reporting  | % in USD |                                 |
|---------|--------------|----------|---------------------------------|
|         | Rates in NIS | / 552    | ⊿ Need a Technical Wı           |
| Q3 2007 | 26%          | 74%      |                                 |
| Q4 2007 | 8%           | 92%      | Writers for Hire                |
| Q1 2008 | 17%          | 83%      |                                 |
| Q2 2008 | 75%          | 25%      | at http://elephant.or           |
| Q3 2008 | 83%          | 17%      |                                 |
| Q4 2008 | 94%          | 6%       |                                 |
| Q1 2009 | 84%          | 16%      |                                 |
| Q2 2009 | 88%          | 8%       | Note: 4% reported in \$Canadian |

Writers for Hire at http://elephant.org.il

Elephant is made up of independent Technical Writers, Marcom Writers, Translators and Copy Editors who help each other

## Average, Median and Percentiles

Average is calculated by adding up all rates and dividing the sum by the number of rates reported. Average = SUM / # of entries. An additional average based on the total amount charged by all writers/total hours billed by all writers was added to the nationwide calculations.

Median is what is the rate for the person in the middle, with the same number of people earning the same or more as those earning that rate or less

Percentiles are a ranking of entries with the lowest at 1 and the highest at 100.

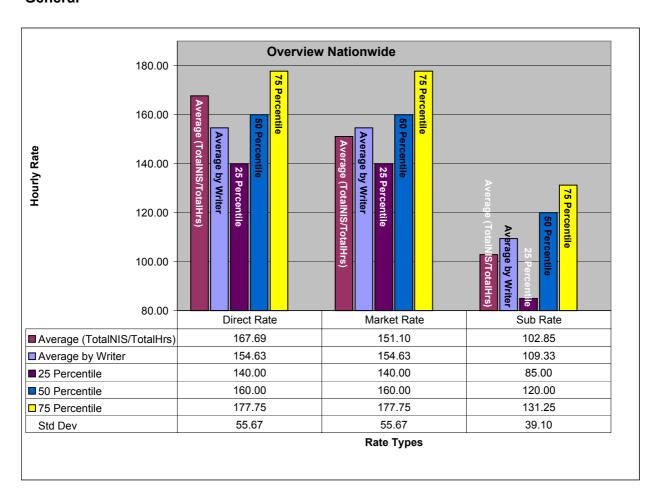
25% rate means that 25% earn that rate or less, and 75% earn that rate or more. This is a low-end rate - most writers earn more.

50% rate means that 50% earn that rate or less, and 50% earn that rate or more. This is what the average, run-of-the-mi I technical writer should expect to earn.

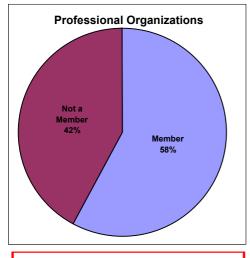
75% rate means that 75% earn that rate or less, and 25% earn that rate or more. This is what a writer who is the starting point for a high-end rate.

90% rate means that 90% earn that rate or less, and 10% earn that rate or more. This is a high-end rate - these figures are not included in this report, but I do have them for personal consulting.

#### General

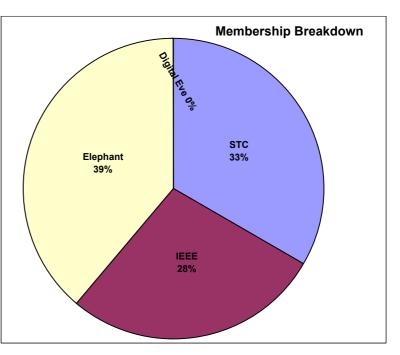


# **Professional Organizations**



Elephant is made up of independent Technical Writers, Marcom Writers, Translators and Copy Editors who help each other. If you are not a member – Join Now!

at http:elephant.org.il/join\_now



# **Looking for Professional Advancement?**

Israel's best course providers post their courses directly to

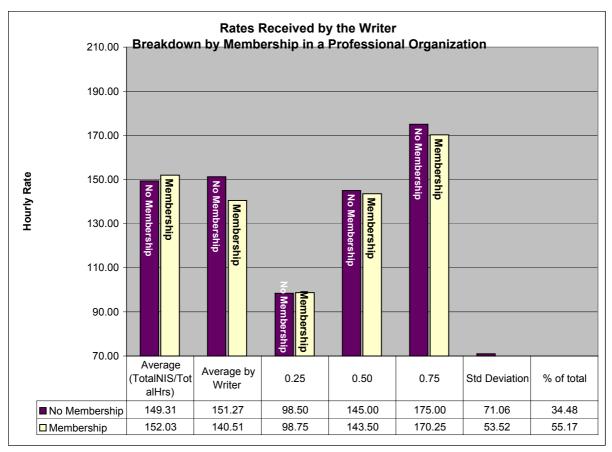
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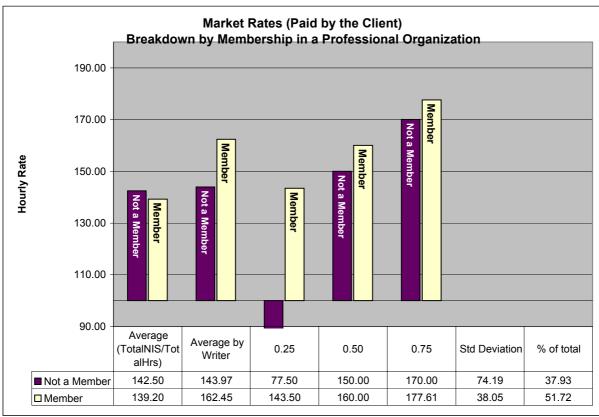
and give discounts to members

# **Upcoming Courses**

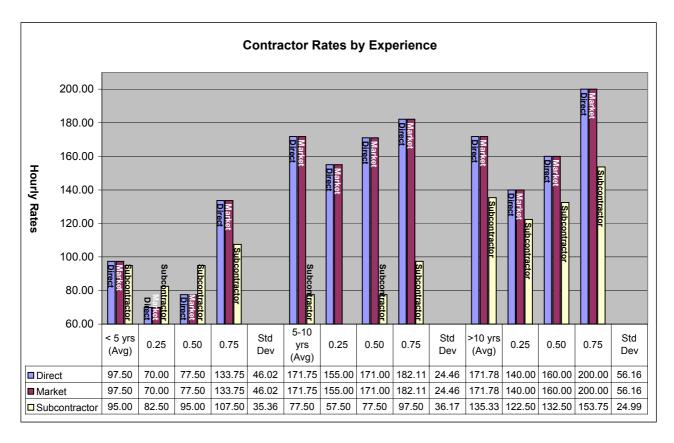
If you are not a member of Elephant – Join at <a href="http://elephant.org.il/join\_now">http://elephant.org.il/join\_now</a>

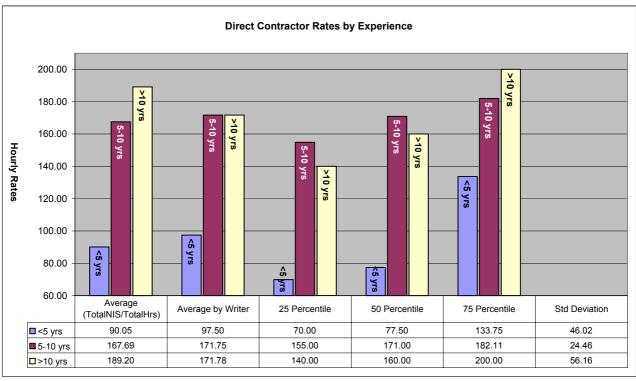
# **Professional Organizations (continued)**



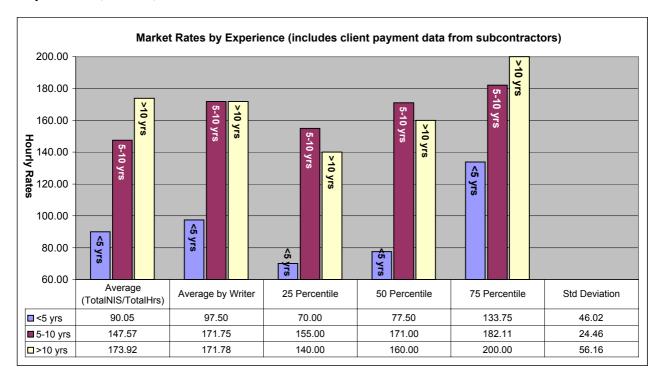


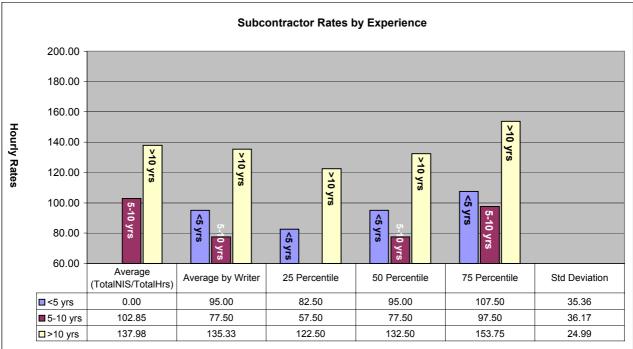
# **Experience**





#### Experience (continued)





Need a Technical Writer

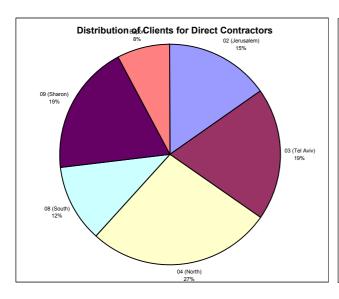
Writers for Hire

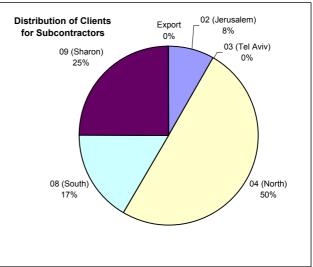
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Technical Writers, Marcom Writers,
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## Geography

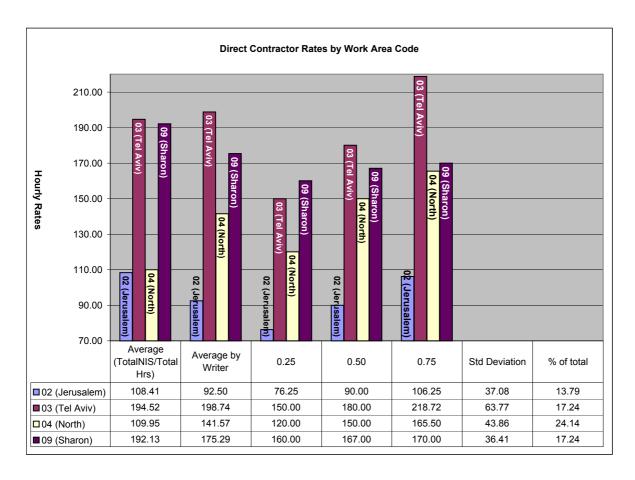
A new statistic that I "stumbled across" while comparing rates based on home vs. work area codes is for freelancers who "export" their work, i.e. work remotely for overseas clients. The number of writers is still small, but it is an interesting trend to watch. Rates for these writers are higher than for work performed in Israel.





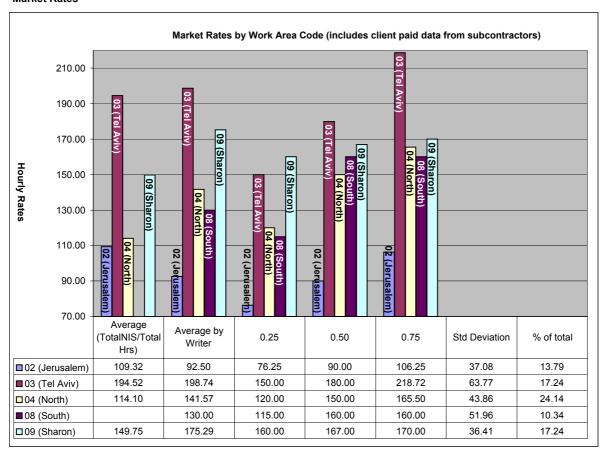
#### **Direct Contractors**

This is the 5th straight quarter where rates are highest in the 03 area across the board. In the past they were highest in the 09 area.



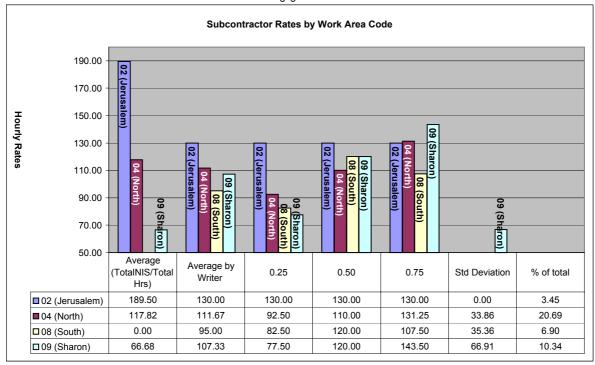
## Geography (continued)

#### **Market Rates**

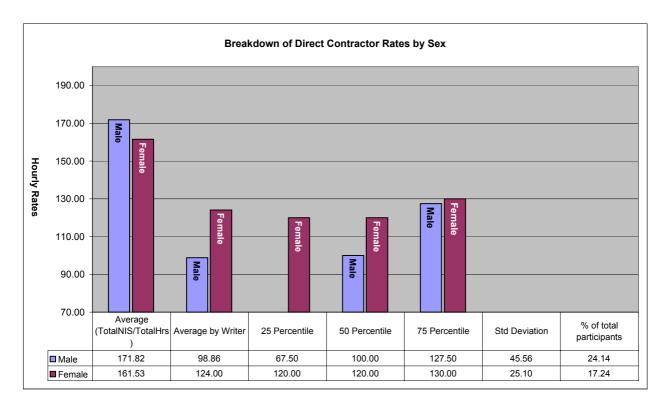


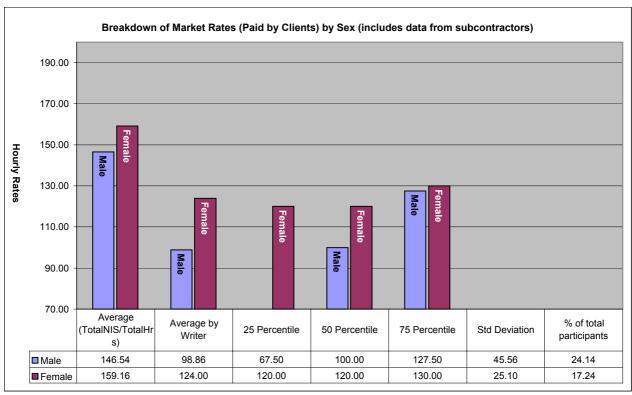
#### **Subcontractor Rates**

The number of subcontractors in the 03 area code was negligable.



#### Sex





## Sex (continued)

